Reopening Aquatic Facilities in the era of COVID-19

May 12th 2020 Update
Housekeeping

• This meeting is intended only for informational purposes
  • Please follow your agency’s guidelines and medical direction

• Meeting will be recorded and available on the StarGuard ELITE Facebook page

• We will have a Q&A session after our presentation

• Information is general in nature and specific application may vary

• Information continues to be updated frequently

• Today is intended to address new developments and build from previous presentations & informational releases

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SGE & Medical Director Update - April 30th

Video

https://www.youtube.com/watch?v=_AhEAbVH61M

Presentation

www.starguardelite.com/news

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Today’s Agenda

• Developments since April 30th
  • CDC, IAAPA, WWA, PHTA, Regulatory/State Guidance

• CDC Aquatic Operations Guidance

• Medical Director Updates

• Swim Lessons and Programming

• Training and Recruiting Procedures

• Answer Questions
<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
<th>Description</th>
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<tbody>
<tr>
<td>March 12</td>
<td>First Memo</td>
<td>Still Training, implement new best practices</td>
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<tr>
<td>March 16</td>
<td>Proceed with caution</td>
<td>Utilize online training and blended learning resources</td>
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<td>March 23</td>
<td>Medical Director Update</td>
<td>Stop in-person training through April, only blended learning</td>
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<td>March 31</td>
<td>Waiting for guidance</td>
<td>Early May return may be possible for some in-person training</td>
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<tr>
<td>April 6</td>
<td>Medical Director Update</td>
<td>Met with key Aquatic Industry Safety Suppliers</td>
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<td>April 13</td>
<td>Developing operations document</td>
<td>Regional client meetings</td>
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<tr>
<td>April 20</td>
<td>White House opening guidelines released</td>
<td>Medical Director Facebook Live with Lifeguard Authority</td>
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<tr>
<td>April 27</td>
<td>Released v1.0 of SGE COVID-19 operations</td>
<td>CDC updated guidance</td>
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<td>April 30</td>
<td>SGE Facebook Live</td>
<td>May 1 – IAAPA &amp; WWA released guidance</td>
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<td>May 4</td>
<td>Released v1.4 of SGE COVID-19 operations</td>
<td>PHTA released document</td>
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<tr>
<td>May 11</td>
<td>Released v2.0 of SGE COVID-19 operations</td>
<td>May 9 – CDC released guidance</td>
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Updated Guidance

• CDC Guidance and Consideration for Aquatic Operations
• International Association of Amusement Parks and Attractions (IAAPA) www.iaapa.org
• World Waterpark Association (WWA) www.waterparks.org
• Pool and Hot Tub Alliance (PHTA) www.phtacoronaupdate.com
• State and Local Regulatory Guidance
CDC Update – Aquatic Operations

- General in nature
  - Hygiene, disinfection, messaging, distancing
- Face coverings
- Designated COVID-19 Point of Contact
- Staff Trainings
- 10 days from symptom onset
- Preparations for when someone gets sick
- Monitoring of distancing and other mitigation
  - LIFEGUARDS SHOULD NOT BE PRIMARY ENFORCEMENT
Conducting Swim Lessons
DURING THE COVID-19 PANDEMIC
• Guidance is evolving, and is not prescriptive or applicable for all
• Your local Authority Having Jurisdiction (AHJ) takes precedence
• There will be phases and easing or tightening of restrictions
• Your facility size, instructor staff size, and swim lesson programs offered will be the basis of what is practical for you
• There are no guarantees
Approaches

MODIFY EXISTING PROGRAMS BY REDUCING NUMBERS, MODIFYING METHODS

• Contact with each other/instructor
• Contact with surfaces and items/disinfection
• Staff training/patron education

CREATE NEW PROGRAMS FOR THIS SEASON WITH THE MODIFICATIONS BUILT-IN

• Stations
  • Self-directed like a fitness trail
  • Instructor-led from on deck
• Household groups
• Blended learning

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People-to-People Contact and Social Distancing

- 6ft radius – 113 sq ft – may be helpful to determine maximum capacity.
- Reduce or eliminate common areas such as viewing/waiting.
- Flow of people in and out - one entrance, another exit (monitor this area). Clearly mark directions with arrows and signs.
- Encourage coming ready to swim to reduce use of changing areas. Know what you need to provide to operate according to AHJ.
- Swim instructors should wear face covering – staying above the water surface.
- Eliminate breath control drills above the water.
- Instructor to the side of students, not face-to-face.
- Limit body contact – use rescue tube or other equipment to provide flotation (ie. Konfidence swim vest). Promote independent movement under instructor surveillance.
Surfaces and Equipment Contact/Disinfection

• Contactless check in.
• Students bring their own equipment.
• If equipment provided – no sharing.
• Disinfect areas and equipment between use – students do this as much as possible. Separate using a “clean” and “dirty” bins.
• Keep equipment in the water – mesh bags/浮动 bins.

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Swim Instructor Training – Patron Education

• For staff – COVID19 education, specific policies/modifications, how to put on and take off face coverings

• For patrons – expectations for their behavior, what you are doing

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Request more information

• COVID-19 for Aquatic Professionals online course with in-service certificate
• White paper – updated version available Friday, May 15
• Starfish Swimming program
• http://bit.ly/covid19swimlessonsinfo
Training & Hiring
DURING THE COVID-19 PANDEMIC
Non-Traditional Recruiting & Hiring

**Creative Recruiting Platforms**
- Social Media
- YouTube
- Podcast
- Video Interviews (Facetime, Zoom)

**Preparations**
- Clean and Simple Background
- Good Lighting
- Test your systems
- Dress for Success
- Practice makes Perfect
Conducting Lifeguard Training

- 2020 SGE Lifeguard Blended Learning
- 2020 SGE ELITE Dispatch Online self-study
- Complete Virtual Trainings for cognitive elements

- Develop a plan for screening all employees before training
- Ensure proper PPE is available
- Setup the course and activities to maintain physical distancing best practices
Additional Training Best Practices

- Utilize veteran staff to assist with the class
- Setup your classes to maximize the efficiency of time and equipment
- Encourage frequent hand washing or sanitizing
- Follow distancing guidelines but understand that contact rescues and pit-crew CPR are a critical component to your training
- Face coverings must be worn when face will not be submerged
- Gloves must be worn when sharing common equipment.